



CONTACT US

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LEADERSHIP

CHIEF OF POLICE:
BILL GUIBERSON

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KEN QUINN

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JEAN HIGGINS

PATROL SSGT:
ROB BUTTERFIELD

PATROL SSGT:
STEVE YOUNG

PATROL SGT:
NICK SASSER

ONLINE, PHONE, AND MAIL FRAUD PREVENTION

BASIC FRAUD INFORMATION:

We offer the following information that will help you protect yourself from common types of telephone, mail and internet fraud. Most scams take advantage of the victim's kindness or desire to make "easy" money or help a friend or relative in need. The best overall advice to protect yourself from fraud is to avoid offers that seem either too good to be true or where there seems to be a lot of pressure to act quickly.

DEPARTMENT OF JUSTICE FRAUD PREVENTION INFORMATION:

Internet fraud is, by far, the fastest growing and most common type of fraud. The DOJ provides information about both [internet fraud](#) and [telemarketing fraud](#). Listed below are some suggestions to help you avoid being the victim of a scam:

- Protect your personal information: Only share credit card or other personal information when you are buying from a company you know and trust.
- Know who you are dealing with: Do not do business with any company, entity, or person that will not provide its name, street address and telephone number.
- Take your time: Resist urges or pressure to act immediately despite the terms and offers. Once you turn over your money, you may never get it back.
- Read the small print: Get all promises in writing and review them carefully before you make a payment or sign a contract.
- Never pay for a free gift: Be very suspicious of any offer that asks you to pay for a gift or prize. If it is free or a gift, you should not pay for it.
- Never send money to a friend or relative until you verify that person's identity beyond any reasonable doubt. Ask a personal question that only that person should be able to answer.

ONGUARD ONLINE INFORMATION ABOUT SPAMMING SCAMS:

[OnGuardOnline.gov](#) provides practical tips from the federal government and the technology industry to help you be on guard against internet fraud, secure your computer, and protect your personal information. The ten most common email scams can be found on this web site. Prosecuting online fraud after it has occurred is very difficult as the perpetrators of the fraud are often located in a foreign country. In most cases, knowledge and prevention are your best defense.

HOW TO DETECT PHISHING SCHEMES IN YOUR E-MAIL INBOX:

A phishing e-mail is a fraudulent e-mail that is designed to look like a real e-mail from a legitimate bank, e-commerce vendor or other web site. The goal of the phishing website is to get your personal information, credit card number or bank account numbers. There are ways to detect whether the e-mails in your inbox are legitimate or fake. SonicWALL provides a fun and very instructive [Phishing IQ Test](#).