

Phone Payments

The City of Chubbuck provides payments by phone at NO additional cost to you. Payments by phone are processed through Xpress Bill Pay.

To make payment by phone, call:
1-800-720-6847

Customers have the option of using an automated system or having a live operator process their payment.

While using their automated system the following keys may help you:

Press :

- * will take you to the main menu
- # will repeat the options available to you

CITY OF CHUBBUCK

5160 YELLOWSTONE AVE
PO BOX 5604
CHUBBUCK, ID 83202

Phone: 208-237-2400
Fax: 208-238-2371
Website: <https://cityofchubbuck.us/>

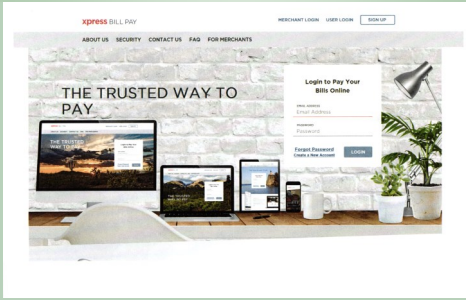


FOR YOUR CONVENIENCE THE CITY
OF CHUBBUCK OFFERS ONLINE
CREDIT/DEBIT CARD
PAYMENTS
THROUGH

xpress BILL PAY

*FOR ONLINE SUPPORT OR PAYMENTS BY
PHONE CALL XPRESS BILL PAY*

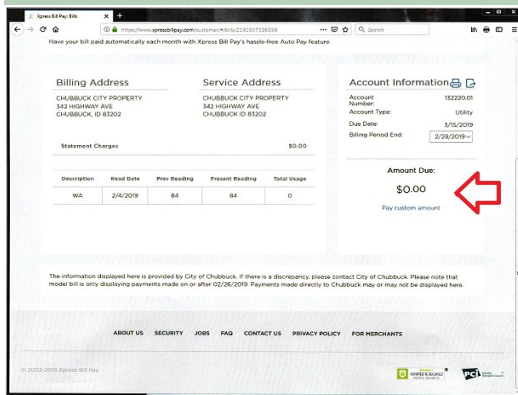
1-800-720-6847



XPRESS BILL PAY

For your convenience the City of chubbuck is pleased to offer online payment processing through Xpress Bill Pay for your City of Chubbuck utility account.

Through Xpress you can make one-time payments or setup automatic recurring payments using your credit/debit/checking account.

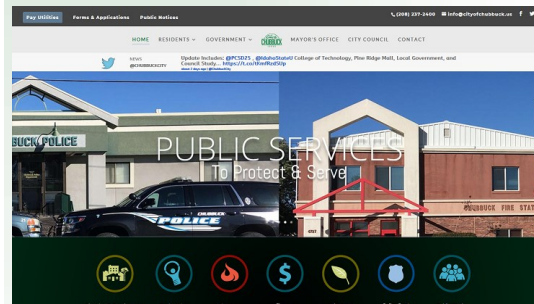


Xpress also offers emailed monthly statements for your convenience with a “paperless option”.

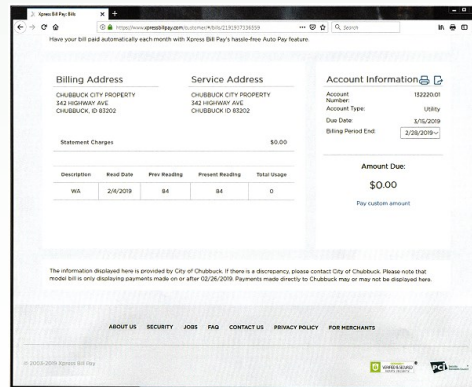
Accessing Xpress Bill Pay

To access Xpress Bill Pay, you may select the “Pay Utilities” icon at the top left corner of cityofchubbuck.us website or enter <https://www.xpressbillpay.com> into your internet browser

There is **no charge** for payments made on the Xpress Bill Pay website or over the phone through a representative of Xpress Bill Pay or through their automated phone system.

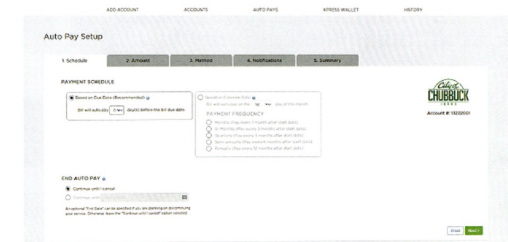


Account information is available online through Xpress



Auto Pay

Auto Pay is available using your credit/debit/checking account through Xpress Bill Pay.



*Notice

Xpress Bill Pay is a convenience site for the use of paying of statement balances online. Payments are not automatically updated to account, generally they update to the utility account the next “business” day .

*Xpress Bill Pay is a convenience site therefore, it is the customers responsibility to ensure full payment is made on their account. For account accuracy please refer to the statement sent directly from the City of Chubbuck or call to confirm account balance (208) 237-2400 select #3 for Utility Billing)

Full account balance is payable by the 15th of the month. Delinquent accounts are subject to a delinquency fee and/or service interruption if not received in full by the 15th of each month.