

## Utility Billing Department

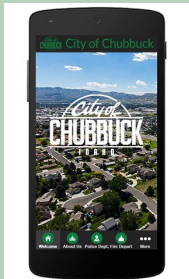
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The Utility Billing Office provides Customer's with Account usage and Billing Statements and collecting charges for City provided services.

City office hours are Monday through Thursday from 7:30 am –5:30 pm and Friday from 7:30 am –11:30 am.

If you need services after hours, on weekends, or holiday, please call Chubbuck Police Dispatch at (208) 237-7172 (after hour fees may apply).

The City of Chubbuck is available on our website and the following Social Medias and App



## Utility Services

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### City of Chubbuck

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5160 Yellowstone Ave  
PO Box 5604  
Chubbuck, ID 83202-0006

Hours of operation:  
Monday—Thursday 7:30 am to 5:30 pm  
Friday 7:30 am to 11:30 am

Website: [Https://cityofchubbuck.us/](https://cityofchubbuck.us/)

5160 Yellowstone Ave  
Chubbuck, ID 83202



## Utility Services

Available Utilities provided by the City of Chubbuck are Water, Sewer, Sanitation, and in some areas Fort Hall provided irrigation service. Please contact the City to see what services are available.

The rates for services in the City of Chubbuck are set by Council and subject to change annually .

Current rate information is available online at <https://cityofchubbuck.us>, under resident heading, select Utility Rates or call (208) 237-2400 press #3 for Utilities

### Starting Services

Services can be setup in person at 5160 Yellowstone or by email/fax.

#### Required Documents and information:

##### \* Signed completed Utility Service Agreement

##### \* Proof of residency

\*Warranty deed

\*Rental/Lease Agreement

##### \*State issued Identification

\* State ID card

\*Driver's License

##### \*Deposit

\*\$100-300 based on credit history

**Each person over 18 years of age listed on the Proof of residency is required to complete the Utility Service Agreement to have services provided to the requested location.**

**Credit Information required for Utility Service Agreement includes but is not limited to :**

**Legal Name(s), Service location and billing address, State issued Driver's License/ID, Birth Date(s), Employer and Employer H.R. phone number.**

### Email/Fax Setup of services

To setup and start services by Email or Fax you will need to provide the required form, documentation and a deposit by phone using a credit/debit card . Once deposit and completed documents have been received, the account will be setup and services will be provided to the service location.

The Utility Service Agreement Form is available online at <https://cityofchubbuck.us>. Select "Forms & Applications" at the top left-side of web page, then select, download "Utility Service Agreement Deposit Form".

Please email/fax the documents listed below, then call and make payment of deposit by phone using a credit/debit card. A Utility Service Agreement form can be Emailed/Faxed.

**Call to request Forms/Utility Information or to make deposit by phone:**

**(208) 237-2400 press #3 for Utilities**

**To Fax:**

( 208) 238-2371

**Required Documents to be emailed/faxed :**

\*Utility Service Agreement Form (completely filled out and signed)

\*Proof of residency document

\*Copy of State issued ID/Driver's license(s)