

Welcome!

We are excited to have you as a new neighbor. The way of this great city is for neighborhoods to look out for one another. We would encourage you to get to know those in your neighborhood.

Our sincere hope is that your experience in becoming a part of Chubbuck is enjoyable and pleasant. We look forward to getting to know you.

With warm regards,

The Mayor's Office



To read the Mayor's Newsletter and discover current events in Chubbuck, visit our website at www.cityofchubbuck.us.

DIRECT PAY REQUEST FORM

I authorize the City of Chubbuck to initiate deductions and the financial institution below to transfer payment from my checking account for and in the amount of my monthly utility bills to the City of Chubbuck. *Deductions are made on the 15th of each month.* This authorization shall remain in effect until canceled.

Utility Account Number: _____

Customer Name: _____

Service Address: _____

Phone Number: _____

Bank Name: _____

Name(s) on Checking Account : _____

Bank Routing Number : _____

Bank Account Number: _____

Authorized Signature _____

Welcome to Chubbuck



290 E LINDEN AVE
Chubbuck, ID 83202

Utility Billing: 208-417-7175
Permitting: 208-417-7176
Public Works: 208-237-2430
Fire Department: 208-237-3212
Police Department: 208-237-7172

Connect with the City:
www.cityofchubbuck.us





Utility Rates

\$26.40 Water Line

\$59.59 Sewer

\$18.44 Sanitation

\$104.43 + \$1.27 per 1,000 gallons of water used

Location based Non-optional Services

\$16.10 Fort Hall Irrigation*

Optional Services

\$11.84 Additional garbage cart (per month)

\$5.00 Recycle cart (per month)

\$3.00 Additional recycle cart (per month)

\$8.50 Additional empty (per cart, per empty)

\$100 Cart replacement fee for damaged carts

No charge to replace garbage cart wheels if non-functional

*\$16.10 Fort Hall Irrigation (if available to the property)

Notice: Utility rates are subject to change by order of Chubbuck City Council.

Payment Options

DIRECT PAY—Complete the Direct Pay form and your payments will be pulled directly from your checking account on the 15th of every month. Receives \$5 bill discount each month on statement.

XPRESS BILL PAY—Follow the “Pay Your Bill” link from our city website to create your own online payment account through XPress Bill Pay. You may use a check, debit or credit card to set up single or automatic payments on the date of your choice. See www.cityofchubbuck.us or www.xpressbillpay.com to begin. Phone payments can be called into 1-800-720-6847.

PAYMENT DROP BOX—A payment drop box is available for use. It is located in the rear parking lot (northwest side of building).

PAY IN PERSON—You are always welcome to pay in our office with cash, check, debit or credit card.

PAY BY MAIL—Payments may be mailed to: City of Chubbuck, Payment Processing Center, PO Box 1195, Pleasant Grove, UT 84062

*Currently there are no additional fees for using any of the above payment methods.

Lobby Hours

Monday — Thursday 7:30 am to 5:30 pm

Friday— 7:30 am to 11:30 am

Important Billing Dates

Utility Billing Statements are mailed by the first of every month and are due upon receipt. The balance becomes delinquent if paid after the 15th.

A delinquency fee of 5% per month of account balance is assessed on the 16th of the month in which the bill is rendered.

Financial return items will receive a \$30 fee and can result in service interruption.

Other Utility Services

Idaho Power	1-800-488-6151
Intermountain Gas	1-800-548-3679
Century Link	1-800-244-1111
TTY	1-800-377-3529
Voice relay	1-800-377-1363

Emergency Services

Emergency	911
Chubbuck Police	208-237-7172
Chubbuck Fire Department	208-237-3212
Crime Stoppers	208-232-1983
Poison Control	1-800-860-0620
Suicide Hotline	1-800-574-1787
Portneuf Medical Center	208-239-1000

Other Services

Post Office (730 E Clark)	1-800-275-8777
Idaho State Journal	208-232-4161
Portneuf Dist. Library	208-237-2192
Pocatello Regional Transit	208-234-2287
Driver's License	208-236-7258
Meals on Wheels	208-233-9677
Dist. 25 School office	208-232-3563